

## MULTIDIMENSIONAL OBSERVATION OF THE WORK AND FUNCTIONING OF HEALTH CARE WITH REFERENCE TO THE WORK OF THE COUNTRIES OF THE WESTERN BALKANS

Mustafa Avdagic<sup>1</sup>, Željko Grubljesic<sup>2</sup>

**Abstract:** *Multidimensional observation of health care issues, especially when it comes to primary health care, is a key issue in the work and functioning of the health care system of any country. Such an approach is important in the work of both developed economies and the observation of the functioning of countries in transition, especially from the point of view of the work of health institutions. The cooperation of health centers as providers of primary health care is crucial for the work of the economy, because their work brings to the fore the improvement of the working capacity of the population. Such an approach improves the work of health workers who become promoters of a healthy lifestyle, especially of the young population, which in the long term has positive social results from the point of view of the working capacity of the population, birth rate policy, costs and monitoring of the costs of health care for residents.*

**Keywords:** *management of health institutions, functioning of health care.*

### 1. INTRODUCTION

The multidimensional observation of health care issues comes to the fore in numerous economies, numerous companies, and various activities [1-7]. Such an observation becomes especially important when it comes to primary health care of the workforce, youth and other sensitive populations, because it forms the basis of the work and business system of a country [8-15]. Such observation is a key issue in the work and functioning of the health system of any country, noting that it is subject to all forms of control such as internal control, internal audit, external audit and others [16-25].

---

<sup>1</sup>Primariarius, Ph.D.Mustafa Avdagic, Specialist surgeon, Sub-specialist of abdominal surgery, JZU General Hospital Sanski Most, Bosnia and Herzegovina, mustafaavdagic5@gmail.com;

<sup>2</sup>Associate professor, Željko Grubljesic, PIM University Banja Luka, Bosnia and Herzegovina, zeljko@directbox.com.

Such an approach is essential in the work of both developed economies and the functioning of heterogeneous companies in countries in transition, developing countries, and countries that intend to achieve key integrative processes [26-30].

## 2. BASIC PRIMARY HEALTH CARE IN ONE COUNTRY CONSIDERED AS A WHOLE FUNCTIONING PROCESS

The basic organizational unit of primary health care within health centers is the basis for further functioning of health improvement in the country. The system evaluated in this way represents the foundation of overall health care at the primary level, it is seen as a link between several actors in the economy, but also within the framework of observing the state's activities to improve the health status of the entire population. Below is a representation of a possible connection, Figure 1.

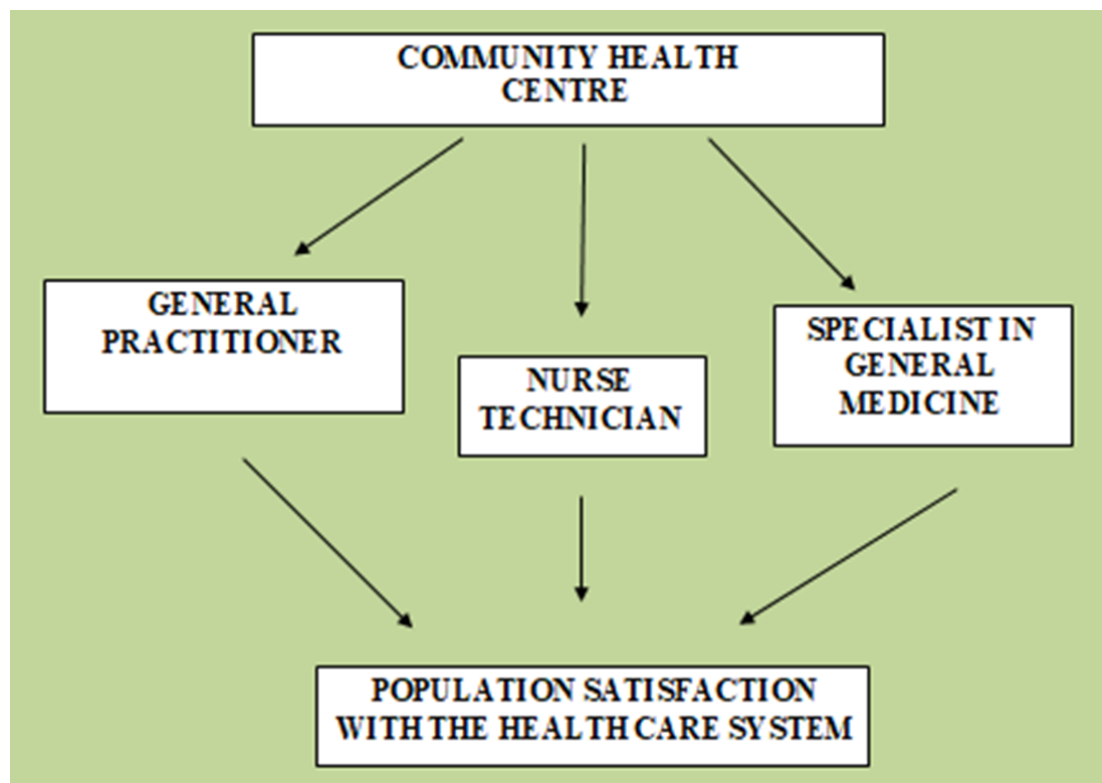


Fig. 1: Satisfaction of the population with the functioning of the health care system.

### 3. THE IMPORTANCE OF ESTABLISHING INTERNAL CONTROL IN THE FRAMEWORK OF WORK AND BUSINESS OF THE HEALTH SYSTEM

The completeness of the system is shown in figure 2.

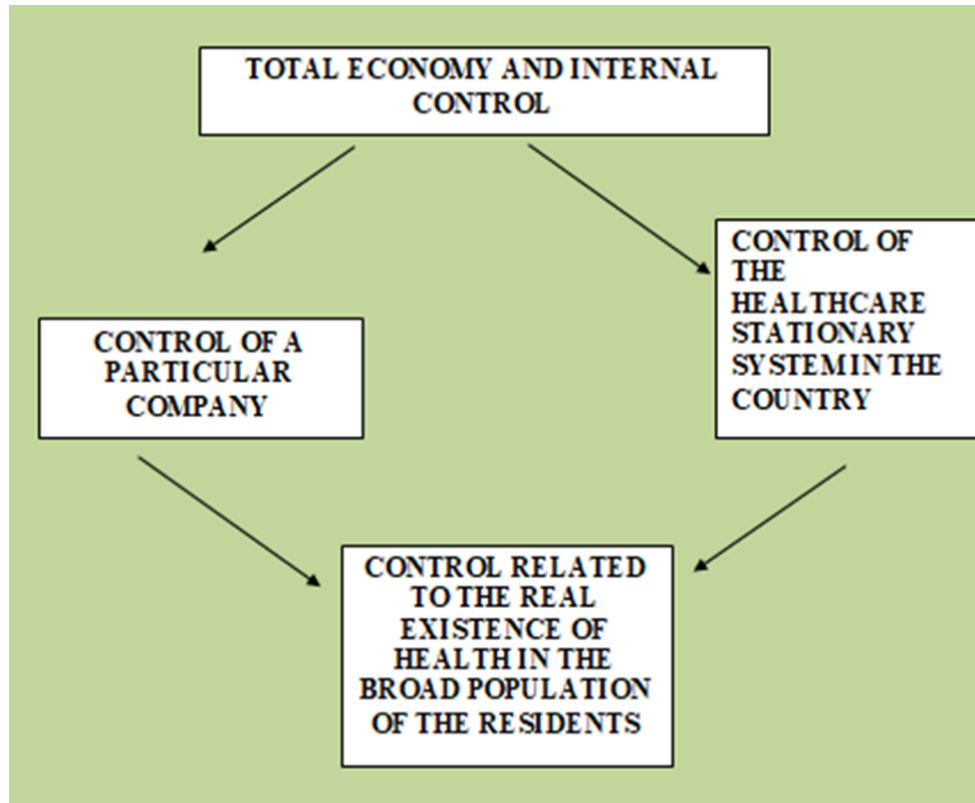


Fig. 2: Presentation of internal control in system organization.

### 4. CONCLUSION

The basic organizational unit of primary health care within the functioning of an economy can be observed which has been done in this paper, focusing on the functioning of health centers, because these centers are the essence and basis of primary health care. They are the basis for the further functioning of health improvement in the country, especially for fundamentally vulnerable populations such as young people, pregnant women, women, socially vulnerable categories, etc. Such an observation is the basis of the overall health care system at the primary level, where essentially a large number of changes occur between several actors in the economy, but also within the framework of observing the state's activities to improve the health status of the entire population.

At the end, it can be concluded that such an observation is of key importance for the development of the health system, the overall economy, the control of the spending of funds for health care, and everything viewed as a whole in accordance with the satisfaction of the general level of health care as a whole in an economy.

## REFERENCES

- [1]. Bakmaz, O., Dragosavac, M., Brakus, A., Radaković, M., Arnautović, I., Samardžić, V., Krstajić, G. & Popović, S. (2024). Financial security and invoicing in management of public enterprises whose founders are local self-government units, example Republic of Serbia, *Lex localis-Journal of Local Self-Government*, 22:2, 198-218.
- [2] Popović, S., Laban, B., Vukasović, D., Ivić, M., Popović, V. (2018). Internal and external audit as a factor in improving the management of the Agricultural enterprise, *Poljoprivredna tehnika*, 4: 8–12.
- [3] Popović, S. (2015). Implementacija heterogenih rizika u radu interne revizije, *Revizor* 69: 7-19.
- [4] Bakmaz, O., Dragosavac, M., Jestrović, V., Radaković, M., Davidov, T., Bjelica, B, Brakus, A., Popović, D., (2023). Management of plant production (narcissus l.) Through the application of non-standard growing methods in order to increase the financial value of production, *Economics of Agriculture*, Year 70, No. 2
- [5] Radović, M., Vitomir, J., Laban, B., Jovin, S., Nastić, S., Popović, V. & Popović S. (2019). Management of joint stock companies and farms by using fair value of agricultural equipment in financial statements on the example of IMT 533 Tractor, *Economics of Agriculture*, 1: 35-50.
- [6] Popović, S. (2014). Socio-ekonomski faktori ograničenja razvoja agrara, monografija, Fimek, Novi Sad.
- [7] Bakmaz, O., Anđelić, S., Dragosavac, M., Grublješić, Ž., Nastić S., Popović, D., Tubić M. & Popović S. (2024). The importance of determining the efficiency of business of agricultural farms in relation to the use of credits in agriculture, the example of the Republic of Serbia, *Agricultural Engineering*, No. 1, 10-16.
- [8] Popović, S., Tošković, J., Majstorović, A., Brkanlić, S. & Katić, A. (2015). The importance of continuous audit of financial statements of the company of countries joining the EU, *Annals of the „Constantin Brâncuși” University of Târgu Jiu, Economy Series, Special Issue*, 241-246.

- [9] Radović, M., Vitomir, J. & Popović, S. (2021). Impact of internal control in enterprises founded by local self-government units: the case of Republic of Serbia, *Inzinerine Ekonomika-Engineering Economics*, 32(1): 82–90.
- [10] Ivaniš., M. & Popović., S. (2013). Altmanov Z-Score model analize, *Ekonomija-teorija i praksa* br.2, Fakultet za ekonomiju i inženjerski menadžment, Univerzitet Privredna akademija u Novom Sadu, 47-62.
- [11] Arnautović, I., Davidov, T., Nastić, S. & Popović, S. (2022). Značaj donošenja racionalne poslovne odluke top menadžmenta u poljoprivrednim preduzećima u Republici Srbiji, *Poljoprivredna tehnika*, 1-8.
- [12] Majstorović, A. & Popović, S. (2015). Revizija poslovanja poljoprivrednog preduzeća, *Računovodstvo*, 1: 77-85.
- [13] Tamas-Miškin, S., Vitomir, J., Dragosavac, M., Medan, N., Radaković, M., Vitomir, G., Davidov, T. & Popović, S. (2022). The significance of archiving documentation and assessment quality of archiving financial documentation given by top managers, *Economics of Agriculture*, Year 69, No. 4, 2022, (pp. 949-1252),
- [14] Popović, S., Vitomir, J., Tomaš-Miskin, S., Davidov, T., Nastić., S., Popović, V., Popović, D., Vitomir, G. (2021). The importance of a realistically determined amount of tax on property rights relating to the ownership of agricultural land in the Republic of Serbia adopted by tax authorities of local selfgovernment units, *Ekonomika poljoprivrede, Economics of agriculture*, Vol.LXVIII, 4: 1029-1042.
- [15] Popović, D., Vitomir, J., Tomaš-Miskin, S., Davidov, T., Popović, S., Jovanović, M., Aćimić-Remiković, M., Jovanović, S. (2021). Implementation of internal control with reference to the application of it in companies operating on the principles of the green economy. *Agriculture & Forestry*, Vol. 67 Issue 2: 261-269.
- [16] Majstorović, A., Popović, S., Volf, D. (2015). *Theory and politics of balance*, second amended and supplemented edition, Novi Sad: Feljton.
- [17] Popović, S. (2015). Implementacija heterogenih rizika u radu interne revizije, *Revizor* 69: 7-19.
- [18] Popović, Laban, B., Popović, V., Jovin, S., Grubljesić, Ž., Filipović, V. (2018). Management by respecting the provision of conditions for the commencement of procurement and monitoring of implementation in agricultural enterprises, *Poljoprivredna tehnika*, 2: 30–35.
- [19] Bakmaz, O., Bjelica, B. & Vitomir, J. (2023). Application of software solutions in

companies that strive to achieve increased financial stability in their regular business, *Temel-IJ*, 7:1, 13 – 20.

[20] Popović, S., Anđelić, S., Dragosavac, M., Bakmaz, O., Nastić, S., Popović, D., Tubić, M. & Grublješić, Ž. (2024). Ocena vlasnika poljoprivrednih gazdinstava po pitanju primene softvera u poslovanju, sa ciljem unapređenja upravljanja, *Agricultural Engineering*, No. 2, 1-1.

[21] Bakmaz, O., Đuranović-Miličić, J., Dugonjić, D, Brakus, A., Gligović, D., Grublješić, Ž. & Popović, S. (2024). Management of non-standard agricultural equipment based on assessments of farm owners and management of healthcare organizations based on common use for patient treatment needs, *poljoprivredna tehnika*, issn 0544-5587.

[22] Popović, S., Ranko, M., Grublješić, Ž. (2014). Interna kontrola i interna revizija u funkciji menadžmenta, *Škola biznisa*, 1/2014, 95-107.

[23] Popović, S.(2014). Valuation of Computer Equipment and Telephone Equipment in Order for Reports to Manage Companies, *Communications in dependability and QM*, IC 17;2, 47-52.

[24] Popović, S., Grublješić, Ž., Mijić, R. (2014). Procena vrednosti opreme u upotrebi u preduzeću sa pretežnom poljoprivrednom delatnošću, *Agroekonomika*, 43:61-62, 80-89.

[25] Popović, S., Tošković, J., Grublješić, Ž. (2014). Environmental-Economic Model of Developing Composters in Parks, Protected Areas and City Limits in the Republic of Serbia, *ProEnvironment* 7: 213-217.

[26] Popović, S., (2015), Interna revizija kao pokretač finansijske analize u javnim preduzećima RS, *Revizor*, 72: 41-53.

[27] Popović, S., Majstorović, A., Grublješić, Ž., Macura, R., Mijić, R., Nikolić, I., Garić, R., Petrović, V., Siljanoska, S. (2015). The importance of agro-ecological and economic strategic Management within the tertiary sector, *Annals of the „Constantin Brâncuși” University of Târgu Jiu, Economy Series*, 6: 159-165.

[28] Bakmaz, O., Dragosavac, M., Popović, D., Brakus, A., Pajović, I., Turčinović, Ž., Radaković, M. & Popović, S. (2024). The significance of real financial reporting of agricultural mechanism in relation to the making of management decisions of individual farms and medium-sized agricultural enterprises, *The Journal "Agriculture and Forestry"*, 71:1, 171-184.

[29] Popović, S., Laban, B., Popović, V., Jovin, S., Grublješić, Ž. (2018). Management services with respect to the new approach pvc packaging in the agricultural enterprises with

agro-ecological aspects, Poljoprivredna tehnika, 3: 38–44.

[30] Bjelica, B., Bakmaz, O., Mijić, R., Popović, S. & Popović, V. (2017). The implementation of heterogeneous risk to the company's operations and transition countries respecting the behavior of agricultural enterprises in the republic of Serbia. Annals of the „Constantin Brâncuși” University of Târgu Jiu, Economy Series, 3/2017, 207-213, ISSN 2344 – 3685/ISSN-L 1844 –7007.